

How to Report a Problem

A lot of common problems can be reported direct to the right people by members of the public either online or by telephone. You are also welcome to inform the Parish Council that you have reported a problem in case the problem needs to be followed up in the future.

Fly Tipping and Littering

www.south-norfolk.gov.uk enter “fly tipping” in the search box and choose “fly tipping” or “littering” and enter the details online

or call 01908 533701

Potholes and Road Surfaces

www.norfolk.gov.uk enter “pothole” in the search box and select either “potholes” or “report a problem” for other issues, and enter the details online

or call 0344 800 8020 (working hours only)

or email information@norfolk.gov.uk with name, address, telephone number and postcode

Obstructed Verges, Overgrown Hedges & Trees, etc

www.norfolk.gov.uk enter “verges” and select “Trees, Hedges and Verges” - at the bottom of the page select “report a problem” and enter details online

or call 0344 800 8020

or email information@norfolk.gov.uk with name, address, telephone number and postcode

Hare Coursing

If you suspect hare coursing is happening now, call 999

If you suspect hare coursing has happened recently, call 101

Police Emergency

call 999

Police Non-Emergency

call 101 (including reporting traffic infringements)

Power Cut

call 105

Flooding

www.norfolk.gov.uk enter “flood” in the search box and select “Report a Flood”

or call 0344 800 8020 (working hours only)

or email information@norfolk.gov.uk with name, address, telephone number and postcode

Stray Dog or Lost Dog

www.south-norfolk.gov.uk enter “stray” in the search box and select “stray and lost dogs”

or call 01908 533701

Footpath Problems (Overgrown/Bridge Damaged or Missing/Sign Missing etc)

www.norfolk.gov.uk enter “public rights of way” and then select “about public rights of way” or scroll down to the map and click on the map to report a problem

or call 0344 800 8020 (working hours only)

or email information@norfolk.gov.uk with name, address, telephone number and postcode

Damaged Road Signs

www.norfolk.gov.uk enter “road signs” in the search box

or call 0344 800 8020 (working hours only)

or email information@norfolk.gov.uk with name, address, telephone number and postcode

Damaged or Missing Street Nameplates:

www.south-norfolk.gov.uk enter “street nameplate” in the search box, choose “Street Naming and House Numbering” and find “report a problem to us”

or call 01908 533701